

Volunteer Friendly Process

Connect with local TSI/Volunteer Centre:

1. Contact your local TSI/Volunteer Centre
2. Receive Toolkit
3. Initial Meeting (phone/online)
4. Sign up to Volunteer Friendly

Access to Volunteer Friendly Website:

1. Receive access to Resources on Volunteer Friendly website
2. Download and review all resources and guidance

Complete Self-Assessment:

1. Complete self-assessment
2. Review current practice
3. Highlight areas for development

Submit self-assessment and Evidence:

1. Submit your self-assessment
2. Provide three pieces of evidence (Volunteer Policy/Handbook)
3. Receive feedback on your self assessment and evidence
4. Send survey to volunteers

Develop Practice:

1. Develop practice by completing actions agreed at self-assessment
2. Link to good practice examples for support
3. Provide evidence of practice development

Achieve Volunteer Friendly Award:

1. Sign off from TSI/Volunteer Centre and Volunteer Scotland
2. Achieve Volunteer Friendly Award
3. Celebrate
4. Connections Programme
5. Maintain Best Practice
6. Renew Volunteer Friendly